ISU Resources for Cultivating a More Welcoming Departmental Climate

ISU Ombuds Office

Email: ombuds@iastate.edu | http://www.ombuds.iastate.edu/

Clifton Strengths
Understand how to apply talents to choices and professional lives
Dr. Jennifer Leptien, Director of Learning Communities
Email: jenl@iastate.edu | Phone: (515) 294-1948

Lora Leigh Chrystal, Director of Development, College of Human Sciences
Email: lchrysta@iastate.edu | Phone: (515) 294-0121

Crucial Conversations
Tools/skills for creating a positive environment for dialogue
Robin Ertz, Extension Professional Development, Program Manager
Email: rertz@iastate.edu | Phone: (515) 294-6804

Everything DiSC Workplace
Discover your DiSC style, understand other styles, and build more effective relationships
Katharine Hensley, Faculty Success Coordinator, Office of the Senior Vice President and Provost
Email: khensley@iastate.edu | Phone: (515) 294-8823

Everything DiSC Workplace and Emotional Intelligence
Discover your DiSC style, understand other styles, and build more effective relationships
Alison DePenning, Professional Development Program Coordinator, Extension and Outreach
Email: depennin@iastate.edu | Phone: (515) 294-7033

Goal Setting, Strategic Planning, and Facilitation
Lynn Adams, Community Development Specialist, Extension and Outreach
Email: adamsml@iastate.edu | Phone: (712) 309-2132

Eric Christianson, Field Specialist, Extension and Outreach
Email: ejchr@iastate.edu | Phone: (515) 231-6513

Abbie Gaffey, Community Development Specialist, Extension and Outreach
Email: agaffey@iastate.edu | Phone: (712) 539-1169

Intercultural Development Inventory (IDI)

Qualified IDI Administrators - Unit Level Contacts/Coordinators
Dr. Theressa Cooper, Assistant Dean for Diversity, College of Agriculture and Life Sciences
Email: tncooper@iastate.edu | Phone: (515) 294-8574

Disclaimer: In providing this resource list, the DEP, the Office of the Senior Vice President and Provost, and Iowa State University do not accept any responsibility for department's use and engagement with these services.
ISU WellBeing
Stephanie Downs, ISU WellBeing Coordinator, University Human Resources
Email: sdowns@iastate.edu | Phone: (515) 294-8902 | [https://www.wellbeing.iastate.edu/](https://www.wellbeing.iastate.edu/)

Professional Development and Facilitation
Leadership Development, Program Assessment & Evaluation
Dr. Carol Heaverlo, Director, Professional Development, Extension and Outreach
Email: heaverlo@iastate.edu | Phone: (515) 294-8876