

# ISU Resources for Cultivating a More Welcoming Departmental Climate

## **ISU Ombuds Office**

Ombuds Officers

Email: [ombuds@iastate.edu](mailto:ombuds@iastate.edu) | Phone: 515-294-0268 | <http://www.ombuds.iastate.edu/>

## **Clifton Strengths**

Understand how to apply talents to choices and professional lives

Dr. Jennifer Leptien, Director of Learning Communities

Email: [jenl@iastate.edu](mailto:jenl@iastate.edu) | Phone: (515) 294-1948

Lora Leigh Chrystal, Director of Development, College of Human Sciences

Email: [lchrysta@iastate.edu](mailto:lchrysta@iastate.edu) | Phone: (515) 294-0121

## **Crucial Conversations**

Tools/skills for creating a positive environment for dialogue

Robin Ertz, Extension Professional Development, Program Manager

Email: [rertz@iastate.edu](mailto:rertz@iastate.edu) | Phone: (515) 294-6804

## **Everything DiSC Workplace**

Discover your DiSC style, understand other styles, and build more effective relationships

Katharine Hensley, Faculty Success Coordinator, Office of the Senior Vice President and Provost

Email: [khensley@iastate.edu](mailto:khensley@iastate.edu) | Phone: (515) 294-8823

## **Everything DiSC Workplace and Emotional Intelligence**

Discover your DiSC style, understand other styles, and build more effective relationships

Alison DePenning, Professional Development Program Coordinator, Extension and Outreach

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## **Goal Setting, Strategic Planning, and Facilitation**

Abbie Gaffey, Community Development Specialist, Extension and Outreach

Email: [agaffey@iastate.edu](mailto:agaffey@iastate.edu) | Phone: (712) 539-1169

## **Intercultural Development Inventory (IDI)**

### **Qualified IDI Administrators**

Dr. Theresa Cooper, Assistant Dean for Diversity, College of Agriculture and Life Sciences

Email: [tcooper@iastate.edu](mailto:tcooper@iastate.edu) | Phone: (515) 294-8574

## **ISU WellBeing**

Stephanie Downs, ISU WellBeing Coordinator, University Human Resources

Email: [sdowns@iastate.edu](mailto:sdowns@iastate.edu) | Phone: (515) 294-8902 | <https://www.wellbeing.iastate.edu/>

## **Professional Development and Facilitation**

Leadership Development, Program Assessment & Evaluation

Dr. Carol Heaverlo, Director, Professional Development, Extension and Outreach

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