ISU Resources for Cultivating a More Welcoming Departmental Climate

**ISU Ombuds Office**
Email: ombuds@iastate.edu | http://www.ombuds.iastate.edu/

**Clifton Strengths**
Understand how to apply talents to choices and professional lives
Dr. Jennifer Leptien, Director of Learning Communities
Email: jenl@iastate.edu | Phone: (515) 294-1948

Lora Leigh Chrystal, Director of Development, College of Human Sciences
Email: lchrysta@iastate.edu | Phone: (515) 294-0121

**Crucial Conversations**
Tools/skills for creating a positive environment for dialogue
Robin Ertz, Extension Professional Development, Program Manager
Email: rertz@iastate.edu | Phone: (515) 294-6804

**Everything DiSC Workplace**
Discover your DiSC style, understand other styles, and build more effective relationships
Katharine Hensley, Faculty Success Coordinator, Office of the Senior Vice President and Provost
Email: khensley@iastate.edu | Phone: (515) 294-8823

**Everything DiSC Workplace and Emotional Intelligence**
Discover your DiSC style, understand other styles, and build more effective relationships
Alison DePenning, Professional Development Program Coordinator, Extension and Outreach
Email: depennin@iastate.edu | Phone: (515) 294-7033

**Goal Setting, Strategic Planning, and Facilitation**
Lynn Adams, Community Development Specialist, Extension and Outreach
Email: adamsml@iastate.edu | Phone: (712) 309-2132

Eric Christianson, Field Specialist, Extension and Outreach
Email: ejchr@iastate.edu | Phone: (515) 231-6513

Abbie Gaffey, Community Development Specialist, Extension and Outreach
Email: agaffey@iastate.edu | Phone: (712) 539-1169

**Intercultural Development Inventory (IDI)**

**Qualified IDI Administrators**
Jeff Brinkley, Associate Teaching Professor, Sociology
Email: brink864@iastate.edu | Phone: (515) 294-6480

Theresa Cooper, Assistant Dean for Diversity, College of Agriculture and Life Sciences
Email: tncooper@iastate.edu | Phone: (515) 294-8574

Carmen Flagge, Director of Multicultural Student Success, Human Sciences Student Services
Email: cflagge@iastate.edu | Phone: (515) 294-0532

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Disclaimer: In providing this resource list, the DEP, the Office of the Senior Vice President and Provost, and Iowa State University do not accept any responsibility for department’s use and engagement with these services.
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Email: kennis@iastate.edu | Phone: (507) 319-7878

Isaiah McGee, Education
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Diana Sloan, Program Coordinator III, Vice President for Diversity & Inclusion
Email: dsloan@iastate.edu | Phone: (515) 294-1086

Tara Widner, Assistant Teaching Professor, Liberal Arts & Sciences Administration
Email: widner@iastate.edu | Phone: (515) 294-7664

**ISU WellBeing**
Stephanie Downs, ISU WellBeing Coordinator, University Human Resources
Email: sdowns@iastate.edu | Phone: (515) 294-8902 | [https://www.wellbeing.iastate.edu/](https://www.wellbeing.iastate.edu/)

**Professional Development and Facilitation**
Leadership Development, Program Assessment & Evaluation
Dr. Carol Heaverlo, Director, Professional Development, Extension and Outreach
Email: heaverlo@iastate.edu | Phone: (515) 294-8876