External Consultants and Resources for Cultivating a More Welcoming Departmental Climate

**Des Moines Area Community College Business Resources**
Works with organizations to assist in their success through employee training, talent development, organizational culture and development, and strategic planning.
Contact: Jeff Janes | Email: jrjanes@dmacc.edu | Phone: (515) 663-6717 | [https://dmacc.edu/dbr/](https://dmacc.edu/dbr/)

**EDGE Cultural Architects™, LLC**
Offers consulting on difficult workplace dynamics, teamwork building, and departmental culture. Assists in improved organizational operations within units.
Contact: Dan Schneider, EDGE Managing Partner | Email: dan@workwithedge.com | Phone: (641) 791-9060

**Employee and Family Resources (EFR)**
Offers training and workplace solutions in the areas of civility, change management, team building, managing conflict, active listening, communication, and coaching.
Phone: (800) 327-4692 | [https://www.efr.org/](https://www.efr.org/)

**Iowa Mediation Service (IMS)**
Offers mediation services to resolve conflict between two or more parties. Leads workplace trainings on conflict resolution; supervision of employees; listening; creating a positive work environment; harassment prevention; and skills for talking about difficult issues.
Contact: Kiley Mars | Email: info@iowamediationservice.com | Phone: (515) 331-8081, x206

**Jann E. Freed, Ph.D**
Jann Freed, Ph.D is a leadership development consultant and speaker organizations hire to improve employee engagement, navigate change management, or develop leaders at all ages and career stages.
[https://jannfreed.com/connect](https://jannfreed.com/connect)

**Jean M. Kummerow, Ph.D., LP**
Learn more about the MBTI Step 1 and 2 Inventory, understanding personality types, building a stronger team, and developing your skills through coaching.
110 Bank St. SE #1205, Minneapolis, Minnesota 55414-3904, USA
Phone: (612) 378-8878 | [https://www.jeankummerow.com/](https://www.jeankummerow.com/)

Disclaimer: In providing this resource list, the DEP, the Office of the Senior Vice President and Provost, and Iowa State University do not accept any responsibility for department's use and engagement with these services.
**Look Up Communications**
Independent consultant in three areas: emotional intelligence; presentation and professional presence; and the customer experience. Offers coaching for individuals and teams to improve work culture.
Contact: Stephanie Salasek | Email: lookup@stephaniesalasek.com | Phone: (515) 520-9535

**Synergy Counseling & Consultation**
Assists in creating and improving culture, offers coaching, and leads organizational functioning assessment and intervention.
Contact: Terry Mason | Phone: (515) 686-7004 | [https://synergycounseling.us/](https://synergycounseling.us/)